Visitor Guidelines

The Museum of Flight strives to provide an excellent and safe experience for all visitors. Please take a moment to review and abide by our guidelines. If you observe persons engaging in questionable behaviors or prohibited activities, please report it to Museum staff or The Museum Security department. Failure to comply with a reasonable request, expectation or restriction communicated by Museum staff or volunteers is prohibited and will be subject to disciplinary action.

DOs

- Pay requisite admission unless otherwise authorized by Museum President
- Children under the age of 14 must be accompanied by an adult
- Be courteous to fellow visitors, staff and volunteers
- Dispose of all personal garbage; littering is prohibited
- Respect Museum property; do not touch or come into any physical contact with aircraft or artifacts
- Observe dress code (shirt and footwear required, offensive clothing not permitted)

DON'Ts

- Do not engage in any activity in violation of Federal, State, local or other applicable law. This includes the possession, sale or use of illegal drugs, drunk and or disruptive or disorderly behavior.
- Do not bring guns, knives and other harmful devices on Museum property
- Do not use any tobacco products while inside the Museum; smoking (anything) within 25 feet of any entrance, exit or elevator is also prohibited
- Do not eat or drink in the Museum’s galleries or aircraft unless otherwise marked and/or authorized by the Museum President.
- Stealing, damaging, altering, concealing or inappropriate use of Museum property is prohibited.
- Do not leave packages, backpacks, luggage, or any other personal items unattended unless authorized by Museum Security staff. Unattended items are subject to immediate confiscation and possible disposal. Other items not specifically identified or listed, but determined to be unsafe by Museum Security staff because they may present a security risk are prohibited.
- Loitering or the assembly of groups who are not using the Museum for its intended purpose is
prohibited.

- Do not sleep or lie down in public areas
- Soliciting is prohibited unless authorized by the Museum President.
- Do not use flash photography in flash-restricted areas; video recording of Museum programs, and commercial photography, are prohibited unless authorized by the Museum President.
- Do not use wheeled devices including skateboards, roller-skates, bicycles, scooters, and shopping carts is prohibited, except in designated areas. Motorized ADA assistive devices, wheelchairs, walkers and strollers are exempt from this rule.
- Do not bring pets or animals on your visit. Only service animals necessary for persons with disabilities, are permitted inside the Museum unless authorized by the Museum President.

These guidelines will be enforced by Museum and law enforcement personnel. Failure to comply with the Museum’s established rules, regulations, and policies, including but not limited to these Visitor Guidelines, may result in removal from the premises and being barred from returning onto Museum property for a period of up to one year. Violations may also result in civil and/or criminal prosecution in appropriate cases. These Visitor Guidelines are also available at www.museumofflight.org

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